



“ The Perfect Solution for your Facility Services ”

AH Support Services Mission Statement

“ The Perfect Solution for your
Facility Services ”

We pride ourselves on our professional approach to managing and maintaining our customers' specific needs. It is our personal approach and style of listening to each business and understanding their particular needs which sets us apart from the rest.

With over 30 years of experience in the Support Service industry AH Support Services Limited provide a vast array of Service offerings with the confidence of being able to adapt to any scenario no matter what is required.

We aim to remove your own burden of time, money and stresses in looking after the fabric of your building(s) by building a trustworthy partnership.



Our Core Values

- **Integrity** – AHSS demonstrates openness and honesty at all times.
- **Commitment** – AHSS are committed with passion and persistence to deliver excellence in operations.
- **Leadership** – AHSS take on a leading role in advancing the Supporting Service industry forward.
- **Innovation** – AHSS exhibit interest, committing to exploration and evolution of every business area.
- **Knowledge** – AHSS foster a culture that encourages learning and personal development. Being experts in our field.
- **Safety and Sustainability** – AHSS safeguards the health and wellbeing of our clients, our staff, and the environment.
- **Ownership** – AHSS empowers staff to be accountable and responsible.
- **Loyalty** – AHSS builds strong connections and relations with customers and staff which is proven with our high retention rate.
- **Respect** – AHSS representatives behave positively and professionally at all times.
- **Communication** – AHSS prioritise the sharing of information and ideas.

COMMERCIAL CLEANING

We approach all tasks with the same high quality customer service, professional equipment and attention to detail.

Whether you require contract cleaning services for a small space or large building - demanding a few hours a week or a regular attendance, AH Support Services can provide you with a quality service at a competitive rate.

There is no 'one size fits all' approach with AH Support Services; each business is unique, and we strive to work with each individual seamlessly ensuring an almost perfect working relationship and a clean business environment.



What to expect from AH Support Services

- 30 years' experience in the cleaning industry.
- Dedicated Account Manager.
- Dedicated Helpdesk 24/7 Service.
- All staff fully vetted, full uniform and ID badge.
- All our operatives are BIC's trained
- Confidentiality
- Highly Competitive Rates
- Rigid Audits
- Eco friendly products
- Bespoke service level agreements

CARPET / SOFT FURNISHINGS

We understand the fibers when it comes to Carpet Cleaning. Each carpet area or soft furnishing items have their own specification from when or how it can be cleaned to how quickly that area needs to be dry and back in service.

Our experience and knowledge ensures that AH Support Services are able to deliver the service requested to the standard promised on time, every time.

OUR SERVICES INCLUDE:

- Professional Technicians.
- All types of Carpets cleaned.
- Commercial premises.
- Latest equipment technology and products.
- Eco friendly products.

We offer competitive rates for carpet cleaning in all commercial properties throughout London, as we work with a variety of clients ranging from landlords to property managers.

Our Qualified carpet cleaning technicians are fully experienced in all kinds of carpets, upholstery, soft furnishings and are fully vetted.

HARD FLOORS

Over time, due to many different reasons hard floors can start to look unsightly.

A thorough deep clean will remove the ingrained dirt and restore your floor, prolonging its lifespan and saving you the time, money and inconvenience of replacement.

Our Hard Floor Cleaning Services are suitable for the wide variety of hard floors. We use effective methods and practices to restore flooring to the highest of qualities.

The Experienced Hard Floor cleaning technicians we have implements the right professional approach to provide you with a service that is both time-saving and effective.

Visit us online: ahs.fm

OUR CLIENTS INCLUDE:



"I have been working with AHSS over the last 3 years and they manage all of our daily cleaning and general 'Handyman' duties at our Head Office. Overall, I am very happy with the service they provide and the staff/team are very polite, friendly and professional – they do a great job with any ad-hoc duties that we may have, especially over the last year.

The team are quick to react to any unforeseen issues or challenges that might arise and manage to get these rectified as quickly as possible. I am happy to recommend AHSS.

Pizza Hut

WASHROOM SERVICES

We at AH Support Services Limited have one priority and that is to take care of our customers and to deliver a quality customer service.

We take time to understand your exact washroom requirements and design a bespoke service plan tailored to your business.

One of the things that makes us different is that you will be allocated a dedicated technician who will quickly gain building orientation, this will reduce security aspects and allow us to deliver a smooth consistent service.

We keep abreast of the latest technologies to ensure our customers have the most efficient washroom solutions and we provide a full range of personal hygiene and washroom services.



OUR SERVICES INCLUDE:

- Paper Products • Hand dryers. • Automated Air Fresheners.
- Liquid Soaps • Female Hygiene Bins.



FEMALE HYGIENE

Managing Fem hygiene demands include:

- Washroom vending machines
- Automated hygiene units
- Slimline sanitary bins
- Flexible service packages

MECHANICAL & ENGINEERING SERVICES

AH Support Services Limited carry out maintenance and air conditioning servicing across London and the South East Region.

We provide air conditioning servicing on all systems.

We provide a reactive service for our contract customers, and always aim to attend any emergency call out we receive within a 4hour response time.

The maintenance package we can provide for your building will help you meet your legal responsibilities, reduce energy bills, improve your carbon footprint

In doing so, keeping your building healthy, safe and comfortable.



OUR SERVICES INCLUDE:

All of the below serviced to meet current legislation.

- Preventative Planned Maintenance (PPM's)
- Heating, Ventilation & Air Conditioning
- Controls & Building Management Systems (BMS)
- Fixed wire electrical testing
- Emergency lighting
- Fire detection & alarm systems
- Fire Systems
- Portable Appliance Testing
- Water management.

HANDYMAN SERVICES

Our handyman services are delivered by a team of professionally trained and very experienced specialists, who have the right skills and tools to help with a large number of remedial and repair works, headed by our Project Manager.

We are aware that finding a reliable repair service provider takes a lot of time and effort. Our professional services have an excellent reputation resulting in a magnificent retention and repeat business.

We believe that when you're looking for the right service provider we find our excellent experience and reputation place us in front of other contenders.

OUR SERVICES INCLUDE:

- Minor Works
- Small Building Works
- Remedial Works
- Reactive Maintenance
- Painting & Decoration
- Call out within 2 hours
- No call out charge
- Competetive quotations



EXTERNAL OUTDOOR MAINTENANCE SERVICES

Our specialist outdoor team provides a complete grounds maintenance service for all types of outdoor space:

We also provide a range of specialist services to keep your grounds safe and attractive.



OUR SERVICES INCLUDE:

- Grass cutting and lawn treatment and care
- Weed control
- Shrub maintenance and pruning
- Green waste composting
- Sweeping / Car Parks / Pathways
- Tree surgery
- Litter picking and waste bin emptying
- Graffiti Removal
- Jet washing



PORTERAGE SERVICES

Our porters are fully experienced, courteous and are fully briefed on their duties and your expectations and have full knowledge of removal procedures, packing, unpacking, sequence filing, moving of I.T and other delicate equipment.

A nominated project manager involved in each particular project would visit premises to establish the exact specification required and man-power and oversee the job from end to end.

Our staff are uniformed easily identified by our company Logo. Name badges are issued for the longer term portorage contracts.



We pride ourselves on a professional approach to all portorage duties carried out and we are confident that our clients' day to day running of their businesses can only benefit from this positive attitude.

OUR SERVICES INCLUDE:

- All staff security vetted DBS certificated.
- Minor and Major moves.
- Dedicated Project Manager.
- On site project manager on major moves.
- Storage facilities

WASTE MANAGEMENT SERVICES

We offer a general waste and recycling collection service for all types of businesses.

Our waste collection services take care of all recyclable and non-recyclable waste produced by your business including low grade plastics, polythene & unrecyclable packaging.

This ensures that your waste is segregated effectively, helping you to meet current waste legislation.

Whatever the size of your business, we have a waste collection package that is right for you.

We assess your bin size requirements, the number of bins required, the number of business locations, the type of waste and the number of collections needed, to ensure the package is based on the individual needs of your business.



OUR SERVICES INCLUDE:

Our Customer services team are always on hand to assist you Nationwide coverage – We pride ourselves on delivering a local service, with the reassurance of a nationwide infrastructure.

- Competetive pricing
- Innovative Recycling Solutions



- Introduce / Provide a bespoke waste stream to your organisation

PEST CONTROL SERVICES

At AH Support Services Limited we understand that commercial pest control issues need to be dealt with immediately and with discretion in order for your business to continue running smoothly.

Our skilled technicians can treat any pest control problems you may have and offer you further advice and tips to prevent future infestations.

We have always made customer retention our priority, and we attribute this strong rapport, coupled with a reliable and effective service as a direct result to our success.

At the heart of our business is the Health, Safety and Well-Being of our customers and staff. We take health and safety very seriously and ensure that we comply with all the current legislation.

OUR SERVICES INCLUDE:

- Urban Pest Management
- Pigeon Control
- Anti-Perching Systems
- Fouling Clearance
- Electronic Fly Control Units
- Insect Screening
- Fumigation.



SECURITY SERVICES

AH Support Services Limited security personnel are all SIA licensed, all our staff are articulate, trained communicators. It is essential that all our staff are excellent in communication to enable them to diffuse situations quickly and discreetly should the need arise.

The requirement and need to offer reassurance and clear instruction when needed.

We operate with flexibility, confidence and continuously endeavor to meet the ever-changing requirements of our clients.

We understand how important client confidentiality is to our customers and as a result all our staff would have signed a confidentiality agreement prior to contact commencement.

OUR SERVICES INCLUDE:

- Electronic Guarding
- Man Guarding
- Key Holding services
- SIA trained guards



WHAT OTHERS SAY...

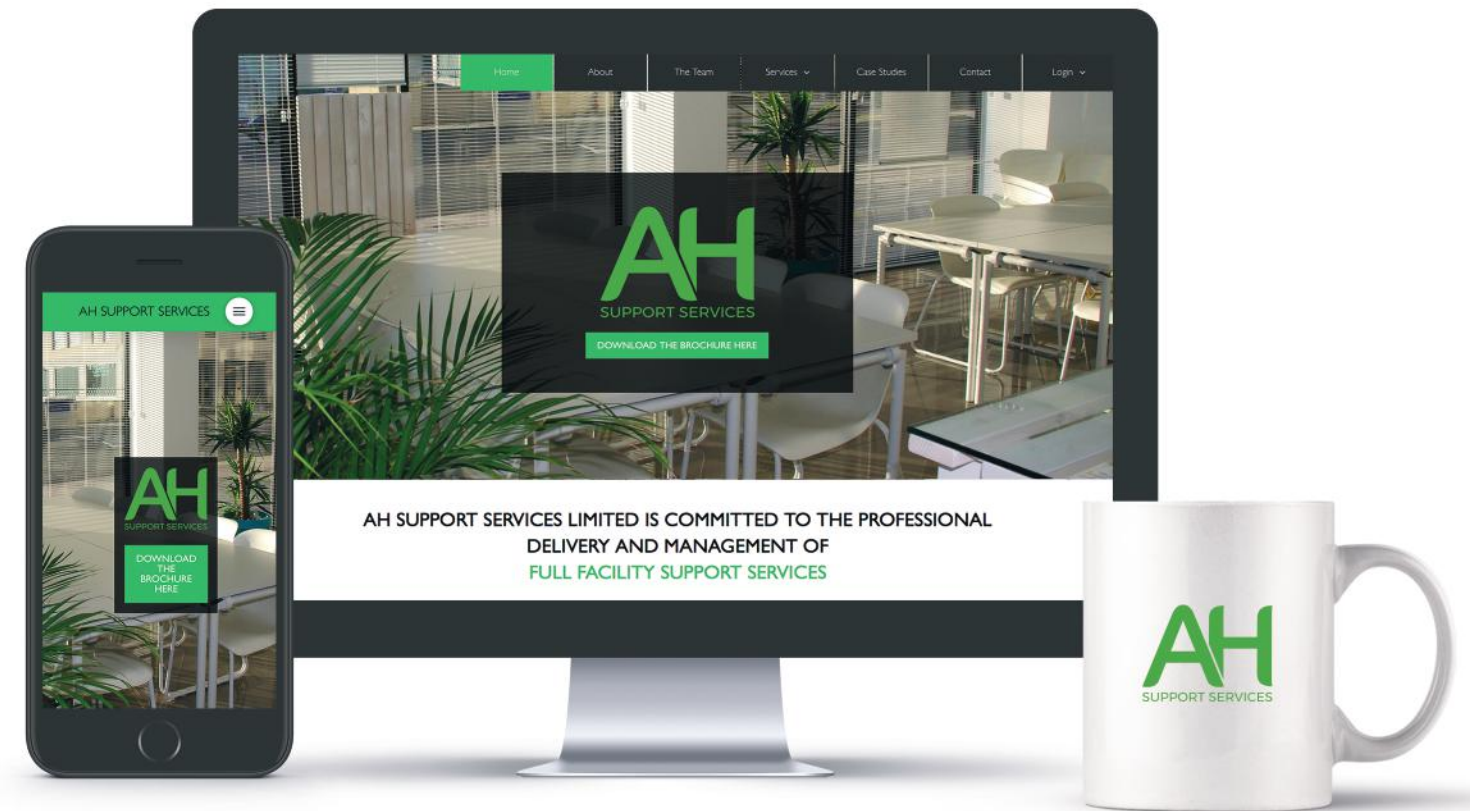


Response time has always been immediate, this has always been a bonus as it allows me to concentrate on other matters. Quality of the service has always been up to standard and/or to our expectation and above. I would have no issues/hesitation in recommending AH Support Services Limited to any company, in fact – wherever my work takes me, I will try to take them with me, as I know I can totally rely on them.



Artsana UK Ltd are very happy with services of AH Support Services always there to help us with the daily cleaning of our offices or any other things (D.I.Y) that needs doing around our office they supply us with a good level of service, our cleaner Martin is friendly and helpful

VISIT US ONLINE...



ahs.fm



ahs.fm

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